



Glasgow's foremost visitor attraction improves stock efficiencies by 20% whilst at the same time improving the customer experience

Glasgow Science Centre is one of Scotland's must-see visitor attractions - presenting concepts of science and technology in unique and inspiring ways. Glasgow Science Centre is an independent Scottish Charity (SC030809) the aims of which are to develop and enhance awareness of educational opportunities surrounding current and future health, science and technology issues.

Business Situation

Technology Goals:

- Efficient and easy to use Electronic Point of Sale for the gift shop
- Electronic Point of Sale suitable for use in the cafeteria and bar
- E-Commerce integration
- Chip and Pin integration
- SQL database and comprehensive reporting facilities.

Solution

Glasgow Science Centre placed an instruction with K3 Retail to deploy Microsoft Dynamics RMS, on four tills within the gift shop and three tills within the cafeteria and bar. This was with the objective of reducing stock levels, increasing efficiency at the point of sale, increasing turnover and improving cash flow.

Benefits

- Enhanced stock visibility
- Accurate Replenishment
- Improved Cash Flow
- Smooth Customer Experience



"K3 Retail worked with great commitment and enthusiasm to ensure that the implementation was tuned around, resulting in a complete success. This combined with the benefits of Microsoft Dynamics RMS means that I will always be happy to give references to any potential buyer of RMS from K3 Retail."

Roy Aitken, Retail Manager, Glasgow Science Centre

K3 Retail partners with businesses to provide connected technologies which ensure retailers reach their goals now and in the future. We intelligently apply our technology to make retailers' lives easier, businesses more successful and to forever meet customer demands.

Microsoft Partner
Gold Enterprise Resource Planning

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